



ONLINE RETURNS FORM

Please ensure that you have read and understood the University of Melbourne online Return Policy before filling out this form.

Please visit shop.unimelb.edu.au returns section to view our terms and conditions.

YOUR ORDER SUMMARY	
ORDER DATE:	ORDER NUMBER:

NAME:			
ADDRESS:			
PHONE:		EMAIL:	

ITEMS BEING RETURNED				
QTY	PRODUCT CODE	ITEM DESCRIPTION	REASON CODE	REASON FOR REFUND CODE KEY
				1. Looks different from image on site
				2. Poor quality / faulty
				3. Incorrect item received
				4. Parcel damaged on arrival
				5. Size was different to what I expected
				6. Colour was different to what I expected
				7. Will order item in a different size/colour
				8. Other

RETURN ITEMS

All returns require proof of purchase (e.g. a invoice or credit card statement). Goods are to be returned in their original packaging, in an unworn and unused state with all original tags and any sewn labels still attached. Shipping charges are non-refundable with the exception of damaged or defective merchandise.

Please send your return item/s with the tax invoice and this completed form to :

The University of Melbourne Clothing and Accessories Online Shop

c/o Conserv Group (Arid Zone)

11/350 Bridge Street

Port Melbourne, VIC 3207

AUSTRALIA

Please see our University of Melbourne Returns/Exchange policy for further information.